
PRESS RELEASE

INTRASOFT International obtains two new ISO certifications and joins elite club of 500 companies worldwide

Luxembourg, October 14, 2010 - INTRASOFT International –a member of **INTRACOM IT SERVICES Group**– has been awarded two additional ISO certifications, highlighting the company's strong commitment to business excellence across the board. The ISO/IEC27001:2005 certification recognises the strength of INTRASOFT's International information security management procedures, while the ISO/IEC 20000:2005-1 certification underlines the high quality of INTRASOFT's International IT service management systems.

Both awards place INTRASOFT International in a select group. Just 500 companies worldwide have achieved the ISO 20000-1 certification accredited by the IT Service Management Forum (itSMF), which is globally recognised as a leader in the development of IT service management standards. In addition, only 10,000 businesses globally are certified according to ISO 27001.

ISO 20000-1 is the internationally recognised standard for IT service management processes and has a strong focus on providing customers with a consistent service. To obtain the certification, INTRASOFT International has adopted an integrated process approach to the cost-efficient and effectively-managed delivery of services that meet the often complex needs of our customers.

ISO 27001 is the international standard setting out the requirements for a company's Information Security Management System. The goal is to effectively ensure that information security risks are avoided in the most effective and efficient manner. At INTRASOFT International, information security has been integrated into all aspects of the company's activities to guarantee the confidentiality, availability and integrity of all information technology assets it holds. This includes information entrusted to the company by its clients and partners.

Mr Athanasios Kotsis, CEO of INTRASOFT International, stated: 'We are proud to belong in a select group of just 500 companies worldwide. We are firmly committed to quality in all areas of our work and at all levels of management. These ISO certifications are evidence of that. INTRASOFT's International ISO 27001 certification means that our clients and partners can rest assured that their data is handled according to the strictest standards. Achieving the ISO 20000-1 certification reflects our focus on continually improving our IT service management systems and enhancing the quality of the products and services we supply to our clients.'

Mr Kotsis added: 'In recent years, INTRASOFT International has obtained certifications for a wide range of quality, security and environmental management systems. This has helped us compete globally and become lead players in the international IT market.'

Both certifications were issued by TÜV Hellas, a member of TÜV Nord Group.

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About INTRASOFT International

Established in 1996, **INTRASOFT International**, a member of **INTRACOM IT SERVICES Group** that belongs to INTRACOM HOLDINGS Group, has become a major provider of IT services to European Institutions and Member States. Its client list is impressive and includes most of the Directorates General (DGs) and Agencies of the European Commission. INTRASOFT International provides many critical IT services and systems, ranging from the initial inception and formation of guidelines to the realisation, operation, and support of specialised business domains and diverse technical environments. The majority of these undertakings support the EU Central Administration needs and work towards the effective implementation of EU policies and directives in coordination with the EU Member States and other countries.

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